

REGIONAL OFFICE OF EDUCATION

PUBLIC COMPLAINTS

Public complaints regarding ROE issues shall be referred to the appropriate level staff member or administrator according to the ROE established complaint policy.

In those cases where the chain of command procedure does not result in a satisfactory adjustment of the situation according to the ROE Public Complaint Procedures, the Regional Superintendent shall make the final judgment.

All complaints must be filed within 180 days of the occurrence of the problem or issue.

Approved: 07/01/01